



## CURRENT RETAIL PRICING

Effective January 1, 2022

AK CHOICE TV™	Monthly Price
Basic*	\$14.99
Plus^	\$112.99
Total^	\$132.99
These prices include a \$3 broadcast TV fee increase effective January	
ADD ON^	
Digital Variety (not available for Plus TV)	\$20.99
Lifestyle	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
^ Requires subscription to a package.	
EQUIPMENT	
TiVo DVR	\$10.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$10.00
CableCARD	\$5.00
DCT 700	\$10.00
DVR Service Fee	\$5.00
First Box Included in Plan Price	
INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Lifestyle/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see [www.gci.com/tv/plans](http://www.gci.com/tv/plans)

## CHANNEL LINEUP

	BASIC	PLUS	TOTAL		BASIC	PLUS	TOTAL		BASIC	PLUS	TOTAL	
1 This TV	+	+	+	126 Daystar TV	+	+	+	508 StarzEncore Westerns				
2 NBC/KTUU	+	+	+	127 Positiv TV	+	+	+	509 StarzEncore Suspense				
4 FOX/KTBY	+	+	+	129 INSP	+	+	+	510 StarzEncore Action				
5 CBS/KYES	+	+	+	134 ESPNU			+	511 StarzEncore Black				
7 PBS/KTOO	+	+	+	136 CMT Music			+	512 StarzEncore Family				
11 MNT/KAUU	+	+	+	137 BET Soul			+	513 Starz Comedy				
12 Community Access	+	+	+	140 BET Jams			+	514 movieplex				
13 ABC/KYUR	+	+	+	141 Fusion			+	515 indieplex				
15 360 TV	+	+	+	150 SEC Network			+	516 retroplex				
16 C-SPAN	+	+	+	151 ACC Network			+	602 Starz HD				
17 C-SPAN2	+	+	+	203 FYI			+	Variety - \$20.99				
20 QVC	+	+	+	204 Vice			+	101 Discovery Family				
22 ShopHQ	+	+	+	306 Sportsman Channel			+	103 Science Channel				
23 Lifetime	+	+	+	315 PAC12			+	104 AHC				
27 E!	+	+	+	626 ESPN HD			+	105 Destination America				
28 USA	+	+	+	627 ESPN2 HD			+	107 Nick Jr.				
29 TruTV	+	+	+	633 A&E HD			+	108 TEENick				
30 TBS	+	+	+	634 History HD			+	109 Nicktoons				
31 TNT	+	+	+	635 FYI HD			+	110 AWE				
33 Jewelry Television	+	+	+	643 ESPNU HD			+	111 BBC America				
34 ESPN	+	+	+	651 TNT HD			+	112 ESPNNews				
35 ESPN2	+	+	+	671 AWE HD			+	113 Olympic Channel				
38 Paramount Network	+	+	+	675 Lifetime HD			+	115 MTV2				
40 Outdoor Channel	+	+	+	680 Disney Channel HD			+	116 NickMusic				
42 LMN	+	+	+	688 TLC HD			+	117 MTV Classic				
44 Turner Classic Movies	+	+	+	689 Animal Planet HD			+	121 Hillsong Channel				
45 TV Land	+	+	+	692 Discovery Channel HD			+	123 TBN				
46 Cartoon Network	+	+	+	693 USA HD			+	124 BYUtv				
47 Animal Planet	+	+	+	694 Syfy HD			+	125 Smile				
48 Disney XD	+	+	+	704 Newmax HD			+	126 Daystar TV				
49 Disney Channel	+	+	+	718 Hallmark Channel HD			+	127 Positiv TV				
50 Nickelodeon	+	+	+	719 Hallmark Movies & Myst. HD			+	129 INSP				
51 Freeform	+	+	+	HBO - \$19.95				134 ESPNU				
52 Hallmark Channel	+	+	+	401 HBO				136 CMT Music				
53 Hallmark Movies & Myst.	+	+	+	402 HBO2				137 BET Soul				
55 TLC	+	+	+	403 HBO Signature				140 BET Jams				
56 Discovery Channel	+	+	+	404 HBO Family				150 SEC Network				
57 Travel Channel	+	+	+	405 HBO Comedy				151 ACC Network				
58 History Channel	+	+	+	406 HBO Zone				203 FYI				
59 A&E	+	+	+	407 HBO Latino				204 Vice				
60 HGTV	+	+	+	603 HBO HD				306 Sportsman Channel				
61 Food Network	+	+	+	Cinemax - \$15.95				315 PAC12				
63 Newsmax	+	+	+	411 Cinemax				635 FYI HD				
64 One America News	+	+	+	412 MoreMAX				643 ESPNU HD				
65 CNBC	+	+	+	413 ActionMAX				671 AWE HD				
66 MSNBC	+	+	+	414 ThrillerMAX				Lifestyle - \$9.99				
68 CNN	+	+	+	415 MovieMAX				201 GSN				
69 HLN	+	+	+	416 Cinemax				205 Crime & Investigation				
74 Fuse	+	+	+	417 5 StarMAX				206 Magnolia Network				
75 CMT	+	+	+	418 OuterMAX				207 GAC Family				
76 MTV	+	+	+	604 Cinemax HD				208 CNNi				
77 VH1	+	+	+	Showtime - \$17.95				209 Military History Channel				
81 Comedy Central	+	+	+	421 Showtime				210 Boomerang				
82 Syfy	+	+	+	422 SHO2				222 Court TV Mystery				
83 Bravo	+	+	+	423 Showtime Showcase				223 Grit				
87 People TV	+	+	+	424 The Movie Channel				224 Court TV				
96 Disney Jr.	+	+	+	425 TMC Xtra				628 HDNet Movies				
101 Discovery Family	+			427 SHO Extreme				629 AXS TV				
102 OWN	+	+	+	428 SHO x BET				632 MotorTrend				
103 Science Channel	+			429 Flix				641 MGM HD				
104 AHC	+			430 SHO Next				642 Smithsonian				
105 Destination America	+			431 SHO Women				Pay-Per-View				
106 Investigation Discovery	+	+	+	432 Showtime Family Zone				783 Adult				
107 Nick Jr.	+			601 Showtime HD				784				
108 TEENick	+			605 The Movie Channel HD				787				
109 Nicktoons	+			Starz - \$11.99								
110 AWE	+	+	+	501 Starz								
111 BBC America	+			502 Starz Edge								
112 ESPNNews	+			503 Starz inBlack								
113 Olympic Channel	+			504 Starz Kids & Family								
115 MTV2	+			505 Starz Cinema								
116 NickMusic	+			506 StarzEncore								
117 MTV Classic	+			507 StarzEncore Classic								
121 The Hillsong Channel	+	+	+									
123 TBN	+	+	+									
124 BYUtv	+	+	+									
125 Smile	+	+	+									

Effective January 1, 2022

**Collection of Information**

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at [www.gci.com/privacy-policy](http://www.gci.com/privacy-policy). We collect personally identifiable information in order to render a service you receive or to detect threat of cable services. The information that the cable system generally collects and maintains includes billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number; driver's license number; credit/debit card information; bank account information; payment history; and credit reports. (Aggregate, anonymous, de-identified, or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

**Disclosure**

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers. If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

**Mailing Lists**

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish to be included. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction and/or service over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at [rsc@gci.com](mailto:rsc@gci.com), or by phone at 800-800-4800 (statewide).

**Disclosure Required by Law**

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

**Rights Under the Cable Act**

Please call or write us anytime you have question about your service, equipment hook-up or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

**2. BILLING PROCEDURES AND PAYMENT OPTIONS****a. Billing Process**

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

**b. Payment Options**

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card or, you may pay your bill online using GCI's eBill or other similar option.

**c. Billing Questions**

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

**d. Late or Missing Payments**

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$50.00 return fee.

**3. INSTALLATION POLICIES**

**a.** When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.  
**b.** Upon arriving at your home for an installation or service, professional GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age

**must be home during the installation of your Service.****4. PROGRAMMING EXPIRATIONS**

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to [www.gci.com/tv/contact-renewal](http://www.gci.com/tv/contact-renewal) for more details. Additional information about any upcoming channel changes can be found at [www.gci.com/tv/upcoming-channel-changes](http://www.gci.com/tv/upcoming-channel-changes).

**5. HOW TO USE YUKON TV**

GCI's cable TV service Yukon TV is delivered in Internet Protocol and a subscription to GCI Internet Service or the Yukon TV Connectivity Fee (either of which include a cable modem provided by GCI) is required to receive the service, along with a Permitted Device which can be provided by the customer or purchased from GCI. Use of GCI Internet Service is subject to the GCI Internet Terms & Conditions, available at <https://www.gci.com/about/terms-and-conditions/internet/internet-service>. You may contact us to request assistance with installation of a such devices or you can perform a self-installation. For more information, please see our Frequently Asked Questions at <https://www.gci.com/tv/faq>.

GCI will also supply you a cable modem which is required to access Yukon TV. We have thoroughly tested these devices for our network and supporting systems to ensure secure, reliable service at the data rates included with your service. While GCI does not prohibit the use of any specific cable modems on its network, customer-provided cable modems may require GCI pre-certification. This process is necessary to ensure network security and to facilitate network management, service provisioning, and the availability of usage information. A list of pre-approved modems is on our website at <https://www.gci.com/about/terms-and-conditions/internet/approved-customer-owned-modems>. Any customer wishing to attach a different non-GCI certified modem to GCI's network should send an inquiry to [support@gci.net](mailto:support@gci.net), and may be required to pay a fee for this certification process. Any Customer Equipment submitted for certification must, at a minimum, be approved by the FCC and also be CableLabs DOCSIS certified.

For more information, please see our Frequently Asked Questions at <https://www.gci.com/tv/faq>

**GCI TV ANNUAL FCC NOTICE**

This notice explains certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at [www.gci.com/about/terms-and-conditions](http://www.gci.com/about/terms-and-conditions). If there is any conflict between this information and the Terms, the Terms control.

**1. COMPLAINT RESOLUTION PROCEDURE**

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

**a.** Any time you have a problem with your billing invoice or cable ("CSR") at a local GCI Store, via email at [rsc@gci.com](mailto:rsc@gci.com) via online chat at [www.gci.com](http://www.gci.com), or by phone at 800-800-4800 (statewide).

**b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.

**c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.

**d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).

**e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).

**f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

**2. BILLING PROCEDURES AND PAYMENT OPTIONS****a. Billing Process**

To review your personal information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at [www.gci.com/privacy-policy](http://www.gci.com/privacy-policy). Your information is periodically updated, and are available at [www.gci.com/about/terms-and-conditions](http://www.gci.com/about/terms-and-conditions). If there is any conflict between this information and the Terms, the Terms control.