

AK CHOICE TV™	Monthly Price
Basic*	\$14.99
Plus^	\$112.99
Total^	\$132.99
These prices include a \$3 broadcast TV fee increase effective January	
ADD ON^	
Digital Variety (<i>not available for Plus TV</i>)	\$20.99
Lifestyle	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
^ Requires subscription to a package.	
EQUIPMENT	
TiVo DVR	\$10.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$10.00
CableCARD	\$5.00
DCT 700	\$10.00
DVR Service Fee	\$5.00
<i>First Box Included in Plan Price</i>	
INSTALLATION AND OTHER FEES	
Install Fee (<i>per box</i>)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (<i>Atlas and TiVo</i>)	\$12.00
Replacement Senior Remote	\$15.00

	BASIC	PLUS	TOTAL		BASIC	PLUS	TOTAL		BASIC	PLUS	TOTAL
1 This TV	+	+	113	Olympic Channel	+		430	SHO Next	629	AXS TV	
2 NBC/KTUU	+	+	115	MTV2	+		431	SHO Women	632	MotorTrend	
3 CW/KYUR2	+	+	116	NickMusic	+		432	Showtime Family Zone	641	MGM HD	
4 FOX/KTBY	+	+	117	MTV Classic	+		601	Showtime HD	642	Smithsonian	
5 CBS/KYES	+	+	118	3ABN	+		605	The Movie Channel HD	Pay-Per-View		
7 PBS/KTOO	+	+	121	The Hillsong Channel	+		Starz - \$11.99				
11 MNT/KAUU	+	+	122	EWTN	+		501	Starz	783	Adult	
13 ABC/KYUR	+	+	123	TBN	+		502	Starz Edge	784		
15 360 TV	+	+	124	BYUtv	+		503	Starz inBlack	787		
16 C-SPAN	+	+	125	Smile	+		504	Starz Kids & Family			
17 C-SPAN2	+	+	126	Daystar TV	+		505	Starz Cinema			
20 QVC	+	+	127	Positiv TV	+		506	StarzEncore			
22 ShopHQ	+	+	129	INSP	+		507	StarzEncore Classic			
23 Lifetime	+	+	134	ESPNU	+		508	StarzEncore Westerns			
27 E!	+	+	136	CMT Music	+		509	StarzEncore Suspense			
28 USA	+	+	137	BET Soul	+		510	StarzEncore Action			
29 TruTV	+	+	140	BET Jams	+		511	StarzEncore Black			
30 TBS	+	+	149	MLB Network	+		512	StarzEncore Family			
31 TNT	+	+	150	SEC Network	+		513	Starz Comedy			
32 FX	+	+	151	ACC Network	+		514	movieplex			
33 Jewelry Television	+	+	203	FYI	+		515	indieplex			
34 ESPN	+	+	204	Vice	+		516	retroplex			
35 ESPN2	+	+	304	Golf Channel	+		602	Starz HD			
36 Root Sports	+	+	306	Sportsman Channel	+		Variety - \$20.99				
37 NFL Network	+	+	311	FX	+		101	Discovery Family			
38 Paramount Network	+	+	626	ESPN HD	+		103	Science Channel			
40 Outdoor Channel	+	+	627	ESPN2 HD	+		104	AHC			
41 Fox Sports 1	+	+	630	NFL Network HD	+		105	Destination America			
42 LMN	+	+	631	Nat Geo HD	+		107	Nick Jr.			
44 Turner Classic Movies	+	+	633	A&E HD	+		108	TEENick			
45 TV Land	+	+	634	History HD	+		109	Nicktoons			
46 Cartoon Network	+	+	635	FYI HD	+		110	AWE			
47 Animal Planet	+	+	643	ESPNU HD	+		111	BBC America			
48 Disney XD	+	+	651	TNT HD	+		112	ESPNews			
49 Disney Channel	+	+	671	AWE HD	+		113	Olympic Channel			
50 Nickelodeon	+	+	675	Lifetime HD	+		115	MTV2			
51 Freeform	+	+	688	TLC HD	+		116	NickMusic			
52 Hallmark Channel	+	+	689	Animal Planet HD	+		117	MTV Classic			
53 Hallmark Movies & Myst.	+	+	692	Discovery Channel HD	+		121	Hillsong Channel			
54 National Geographic	+	+	693	USA HD	+		123	TBN			
55 TLC	+	+	694	Syfy HD	+		124	BYUtv			
56 Discovery Channel	+	+	704	Newsmax HD	+		125	Smile			
57 Travel Channel	+	+	709	MLB Network HD	+		126	Daystar TV			
58 History Channel	+	+	718	Hallmark Channel HD	+		127	Positiv TV			
59 A&E	+	+	719	Hallmark Movies & Myst. HD	+		129	INSP			
60 HGTV	+	+					134	ESPNU			
61 Food Network	+	+	HBO - \$19.95				136	CMT Music			
63 Newsmax	+	+	401	HBO	+		137	BET Soul			
65 CNBC	+	+	402	HBO2	+		140	BET Jams			
66 MSNBC	+	+	403	HBO Signature	+		150	SEC Network			
67 FOX News Channel	+	+	404	HBO Family	+		151	ACC Network			
68 CNN	+	+	405	HBO Comedy	+		203	FYI			
69 HLN	+	+	406	HBO Zone	+		204	Vice			
71 Weather Channel	+	+	407	HBO Latino	+		306	Sportsman Channel			
74 Fuse	+	+	407	HBO Latino	+		315	PAC12			
75 CMT	+	+	603	HBO HD	+		635	FYI HD			
76 MTV	+	+	Cinemax - \$15.95				643	ESPNU HD			
77 VH1	+	+	411	Cinemax	+		671	AWE HD			
80 Oxygen	+	+	412	MoreMAX	+		Lifestyle - \$9.99				
81 Comedy Central	+	+	413	ActionMAX	+		201	GSN			
82 Syfy	+	+	414	ThrillerMAX	+		205	Crime & Investigation			
83 Bravo	+	+	415	MovieMAX	+		206	Magnolia Network			
87 People TV	+	+	416	Cinemax	+		207	GAC Family			
96 Disney Jr.	+	+	417	5 StarMAX	+		208	CNN			
101 Discovery Family	+	+	418	OuterMAX	+		209	Military History Channel			
102 OWN	+	+	604	Cinemax HD	+		210	Boomerang			
103 Science Channel	+	+	Showtime - \$17.95				222	Court TV Mystery			
104 AHC	+	+	421	Showtime	+		223	Grit			
105 Destination America	+	+	422	SHO2	+		224	Court TV			
106 Investigation Discovery	+	+	423	Showtime Showcase	+		628	HDNet Movies			
107 Nick Jr.	+	+	424	The Movie Channel	+						
108 TEENick	+	+	425	TMC Xtra	+						
109 Nicktoons	+	+	427	SHO Extreme	+						
110 AWE	+	+	428	SHO x BET	+						
111 BBC America	+	+	429	FIIX	+						
112 ESPNews	+	+									

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Lifestyle/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CABLE TELEVISION SUBSCRIBERS' PRIVACY RIGHTS NOTICE

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you, with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable service generally collects and maintains include: billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to: your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store. Via email at rcs@gci.com, or by phone at 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have a question about your service equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

2. BILLING PROCEDURES AND PAYMENT OPTIONS

a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your protest.

b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age

GCI TV ANNUAL FCC NOTICE

This notice explains certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 800-800-4800 (statewide).
- When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

must be home during the installation of your Service.

4. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

5. HOW TO USE YUKON TV

GCI's cable TV service Yukon TV is delivered in Internet Protocol and a subscription to GCI Internet Service or the Yukon TV Connectivity Fee (either of which include a cable modem provided by GCI) is required to receive the service, along with a Permitted Device which can be provided by the customer or purchased from GCI. Use of GCI Internet Service is subject to the GCI Internet Terms & Conditions, available at <https://www.gci.com/about/terms-conditions/internet/internet-service>. You may contact us to request assistance with installation of a such devices or you can perform a self-installation. For more information, please see our Frequently Asked Questions at <https://www.gci.com/tv/faq>

GCI will also supply you a cable modem which is required to access Yukon TV. We have thoroughly tested these devices for our network and supporting systems to ensure secure, reliable service at the data rates included with your service. While GCI does not prohibit the use of any specific cable modems on its network, customer-provided cable modems may require GCI pre-certification. This process is necessary to ensure network security and to facilitate network management, service provisioning, and the availability of usage information. A list of pre-approved modems is on our website at <https://www.gci.com/about/terms-conditions/internet/approved-customer-owned-modems>. Any customer wishing to attach a different non-GCI-certified modem to GCI's network should send an inquiry to support@gci.net, and may be required to pay a fee for this certification process. Any Customer Equipment submitted for certification must, at a minimum, be approved by the FCC and also be CableLabs DOCSIS certified.

For more information, please see our Frequently Asked Questions at

<https://www.gci.com/tv/faq>